From: Bill Nowlin

To: Microsoft ATR

Date: 1/23/02 10:06pm

Subject: Microsoft Settlement

Your Honor:

I have been a computer user since 1985 and using the Internet since 1993 for both business and pleasure. I have generally been satisfied with Microsoft products as far as operating systems go, beginning with 3.1 through Windows 2000.

However, when Windows 95 did not give you ann option on whether-or-not you wanted to load the Microsoft Browser and eMail, I was rather upset because I was already very pleased with Netscape Navigator and Communicator. What upset me was that I did not have a choice and had to waste hard disk space on a program that I was never going to use.

I searched the Web and found a shareware programs that would allow one to remove most of Microsoft Explorer from my hard disk, saving around 30Mb of hard disk space (Windows 95 and 98 only to the best of my knowlege).

It also seemed that with many other software packages I wanted to use, it was a requirement that I be running Microsoft Explorer. Needless to say, I went with out those programs because I did not want to load up my hard disk with Explorer.

Today, I use Window 2000 Professional as my operating system. I have Explorer and Outlook Express loaded only because I had no choice if I wanted to use 2000 as my OS.

I am still using Netscape as my browser and email system. (an added feature to using Netscape is that no one seems to target Netscape with virus's - no VBE running in the background).

As a person who is in the electronics industry and believes that competition makes products better and more affordable to the masses, I urge you to uphold the AOL suit against Microsoft for their Marketing tactics - that is, eliminating competition by not giving people the opportunity to make a choice of which Internet Browser to use.

Thank you for your time in considering this very important decision concerning free trade.

Respectively, Bill N.